Step-by-step Guide for Processing Your DTS Travel Voucher

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How to Obtain GTC Statements

- Go to: https://home.cards.citidirect.com/CommercialCard/ux/index.html#/login?locale=en

- Log in and then click on the credit card in the upper left corner to go to your GTC statements
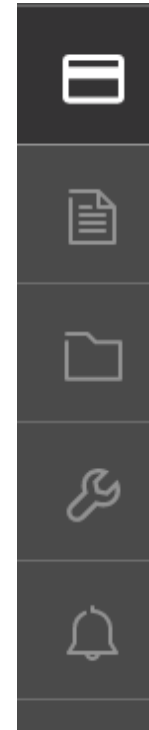
How to Obtain GTC Statements

- Go to the first monthly statement that an expense was incurred

- Select the download button as shown by the arrow in the upper left corner

- Select PDF and then the blue download button as shown in the lower right corner

TRANSACTION TOTAL	PAYMENTS RECEIVED	AVAILABLE CREDIT
- $ 164.00	$ 164.00	$ 4,000.00
STATEMENT DATE	CREDITS	NEW CHARGES
08/22/2020	$ 0.00	$ 0.00

Billed Transactions

DOWNLOAD (PDF, CSV, XLS)

TRANSACTION DATE	POSTING DATE	TRANSACTION DETAILS	
02/04/2020	02/04/2020	SPLIT DISBURSEMENT PAYMEN	T

Please select a download format.

- ○ CSV
- ● PDF
- ○ EXCEL

DOWNLOAD

How to Obtain GTC Statements

- Label each of your statements to the corresponding month that an expense was incurred

- You will need to repeat this process for each month that your GTC had an expense during your Deployment/TDY

Airfare Receipts

- Dates of travel

- Traveler name

- Issued date of ticket

- Ticket price in USD
  - If not in USD, GTC statement will show currency conversion

- Ticket numbers

- Last 4 of GTC to show payment

- Zero Dollar Balance

Lodging Receipts

Lodging Receipt Requirements:

- Your name
- Itemized dates
- Nightly rate
- Zero dollar balance

How to Create Your Travel Voucher

- A list of available vouchers to create should populate

- Select the appropriate voucher

- Contact your ODTA for assistance if the voucher does not populate

Create Voucher from Authorization

JMMORONABESP050520_A01-01   SPP Paid

Departing on 05/05/2020 | TA Number: 2FBSWD   Create Voucher

1

Close

Updating Itinerary

- Before proceeding with your voucher you will need to update your itinerary

- From the main page in your voucher select the edit itinerary tab on the left-hand side of the page

Updating Itinerary

- To add more locations click on the **+** to the right of the location

- You will need all locations to/from the AOR, TDY location, etc.

YOUR TDY LOCATION(S)

Arriving	Departing	TDY Location		
📅 09/16/2020	📅 09/18/2020	📍 NORFOLK NAVAL STATION, VA	🗑	⊕
📅 09/18/2020	📅 02/18/2021	📍 AL UDEID AIR BASE, QAT	🗑	⊕
📅 02/18/2021	📅 02/20/2021	📍 NORFOLK NAVAL STATION, VA	🗑	⊕

Updating Itinerary

- Arriving and departing dates should overlap. i.e. (Norfolk depart 9/18, arrive Al Udeid 9/18)

- Once your itinerary is complete, click *Continue* at the bottom of the page

YOUR TDY LOCATION(S)

Arriving	Departing	TDY Location
📅 09/16/2020	📅 09/18/2020 ⬅	📍 NORFOLK NAVAL STATION, VA
📅 09/18/2020 ⬅	📅 02/18/2021	📍 AL UDEID AIR BASE, QAT
📅 02/18/2021	📅 02/20/2021	📍 NORFOLK NAVAL STATION, VA

Updating Per Diem and Lodging

- Go to your *Per Diem* tab

- Go to the date(s) that you need to update and select the three vertical dots located on the right

- Click edit

Updating Per Diem and Lodging

- Change the date range to what you are updating

- Choose the authorized meal rate
  - Full meal rate while in transit or if your orders authorize it
  - Meals available at TDY location if government meals are available

(Cont. on next page)

Select a date or date range to adjust the lodging and M&IE per diem rates for your trip.

Adjustment Date Range *

📅 09/17/2020 – 09/17/2020 ⬅

🍴 **Meals**   Hide Options ⌄

Specify whether any meals are available at your TDY location.

○ Receive Full Meal Rate

◉ Meals Available at TDY Location ⬅   Select Available Meals

○ Government Meals Provided at TDY Location   ☑ Breakfast

○ Occasional Meals Required   ☑ Lunch

○ Special Meal Rate   ☑ Dinner

🖥 **Duty Conditions**   Hide Options ⌄

Duty conditions affect your lodging and M&IE per diem entitlements.

☐ Field Conditions   ☑ Quarters Available

LODGING COST (Locality rate: $96.00)   M&IE COST (Locality rate: $55.00)

$ 85.00   Currency Converter $19.05   Currency Converter

Cancel   **Save Adjustments**

Updating Per Diem and Lodging

- Choose the authorized meal rate (cont.)
  - Special meal rate of $3.50 if at a deployed location if stated in orders

- Uncheck *Quarters Available* if not staying at government lodging

- Input the nightly rate for your lodging under lodging cost

Updating Per Diem and Lodging

- Be sure to check your GTC statement for your lodging amount if you stayed OCONUS and divide by the nights stayed

- If lodged in CONUS do not include taxes, these will be claimed separately

- If no lodging was used input $0 into the cost

Select a date or date range to adjust the lodging and M&IE per diem rates for your trip.

Adjustment Date Range *

📅 09/17/2020 - 09/17/2020

🍴 Meals   Hide Options ⌄

Specify whether any meals are available at your TDY location.

○ Receive Full Meal Rate

● Meals Available at TDY Location   **Select Available Meals**

                                            ☑ Breakfast
○ Government Meals Provided at
  TDY Location   ☑ Lunch

○ Occasional Meals Required   ☑ Dinner

○ Special Meal Rate

👥 Duty Conditions   Hide Options ⌄

Duty conditions affect your lodging and M&IE per diem entitlements.

☐ Field Conditions   ☑ Quarters Available

LODGING COST (Locality rate: $96.00)   M&IE COST (Locality rate: $55.00)

$ 85.00   Currency Converter $19.05   Currency Converter

Cancel   Save Adjustments

Updating Per Diem and Lodging

- Scroll all the way down to the bottom of the pop-up

- Make sure the lodging method of reimbursement is GOVCC-Individual

- If this option does not pop-up please contact your Organizational Defense Travel Administrator (ODTA) for assistance

Updating Per Diem and Lodging

- Once you are finished adjusting the per diem select *Save Adjustments*

- Repeat previous 4 slides until all lodging and meals are properly claimed for the entire itinerary

Select a date or date range to adjust the lodging and M&IE per diem rates for your trip.

Adjustment Date Range *

📅 09/17/2020 - 09/17/2020

🍴 **Meals**   Hide Options ⌄

Specify whether any meals are available at your TDY location.

○ Receive Full Meal Rate

⦿ Meals Available at TDY Location   **Select Available Meals**

                                                 ☑ Breakfast
○ Government Meals Provided at TDY Location
                                                 ☑ Lunch
○ Occasional Meals Required   ☑ Dinner

○ Special Meal Rate

👥 **Duty Conditions**   Hide Options ⌄

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$ 85.00   Currency Converter $19.05   Currency Converter

Cancel   **Save Adjustments**

Adding Receipts

- Ensure you have all of your receipts and substantiating documents ready to attach

- Select the expenses tab

Attaching Lodging Receipts

- Lodging expenses will automatically populate here from the per diem page

- To attach lodging receipts, select *Details* on the appropriate lodging location

- You can drag and drop files here or select the **+** sign to browse

Substantiating Documents

- To add substantiating documents or new expenses select *Add* in the upper right of the screen

- For documents that will not have an expense attached (Missed meal forms, MFR, GTC Statement, Orders, etc.) select *Documents* at the bottom

Substantiating Documents

- To attach the document you will need to select *Attach Document* and then *Browse*

- Include a short summary of the document in the notes section

- Select *Add* to finish submitting the document

Add New

Select Type*

Memo

Attach Document

Submit Date

09/18/2020

Notes*

Cancel   Add

Substantiating Documents

- If attaching any document with a digital signature, i.e. (Signed with Adobe), you will need to keep the document as a PDF

- If you do not retain as a PDF the signature will be wiped and the document will be invalid

Attach Document ✕

File Name*

Lost receipt

☑ Retain as PDF (e.g., CTW, Digitally Signed PDFs) ⓘ

Close   Attach

Adding Receipts and Other Expenses

- To add expenses select the same *Add* button as you did for substantiating documents

- Nearly every expense should have a pre-built name/category already made for it
  - Custom expense names should rarely ever be built

Add New ✕

Select Type*

Type to filter ⌃

International Travel Expenses ›

Lodging Expenses ›

Mileage Expenses ›

Other Expenses ›

Ticketed Expenses ›

Transportation Expenses ›

📄 Documents ›

Adding Receipts and Other Expenses

- Claiming will be a similar process for nearly every expense apart from airfare

- Select the appropriate expense you are trying to claim (for example, lodging expenses not included in the nightly rate)

- Select the appropriate sub-category/name

Add New ✕

Select Type*

[Type to filter] ⌃

International Travel Expenses	›
Lodging Expenses ⬅	›
Mileage Expenses	›
Other Expenses	›
Ticketed Expenses	›
Transportation Expenses	›
📄 Documents	›

Add New ✕

Select Type*

[Type to filter] ⌃

Dual Lodging

Lodging Cancellation Fee

Lodging Early Check-In Fee

Lodging Late Check-Out Fee

Lodging Resort Fees

Lodging Retained on Leave

Lodging Taxes (CONUS and Non-foreign) ⬅

Adding Receipts and Other Expenses

- Input the expense date or date range that the expense was incurred

- Add expense amount
  - Lodging taxes all on one receipt can be added and claimed together

- Scroll down and ensure the reimbursement method is your GTCC

- Select Add

Add New ✕

Select Type*

Lodging Taxes (CONUS and Non-foreign) ⌄

Attach Receipt

Expense Start Date*

📅 09/18/2020

Expense End Date*

📅 10/21/2020

Expense Amount*

$

Currency Converter

Method of Reimbursement*

Cancel   **Add**

Add New ✕

Select Type*

Lodging Taxes (CONUS and Non-foreign) ⌄

Attach Receipt

Currency Converter

Method of Reimbursement*

GTCC ending in   xxxx ⌄

Notes

Cancel   **Add**

Airfare Receipts and CTO Fees

- To claim airfare select *Ticketed Expenses*

- Select *Airline ticket (IBA)*
  - If *(IBA)* is not available please reach out to your unit ODTA, *(CBA)* will not reimburse you

Airfare Receipts and CTO Fees

- Attach your Airfare receipt

- Input the amount of your airline ticket minus the CTO fee (you will claim it separately)

- Input the ticket number

- Input the ticket value (frequently the same as the expense amount)

- Input the date the ticket was issued to you

- Select add

Add New   ✕

Select Type*

| Airline Ticket (IBA)   ⌄ |

Attach Receipt

Expense Amount*

| $ |

Description*

| Airline Ticket (IBA) |

Ticket Number*

| |

Ticket Value*

| $ |

Ticket Date*

| 📅 09/18/2020 |

Issued Date

| 📅 09/18/2020 |

What are these dates?

Cancel   Add

Airfare Receipts and CTO Fees

- To claim CTO fees, select *TMC Fee (IBA)*

- No receipt should be required

- Input CTO fee expense amount

- Input the ticket number

- Input the cost of the airline ticket

- Input ticket date

- Select add

Add New   ✕

Select Type*

Type to filter   ⌃

| Back |

Airline Ticket (CBA)

Airline Ticket (IBA)

Bus Ticket (CBA)

Bus Ticket (IBA)

TMC Fee (CBA)

TMC Fee (IBA) ⬅

Add New   ✕

Select Type*

TMC Fee (IBA)   ⌄

Attach Receipt

Expense Amount*

$ _____ ⬅

Description*

TMC Fee (IBA)

Ticket Number*

_____ ⬅

Ticket Value*

$ _____ ⬅

Ticket Date*

📅 09/18/2020 ⬅

Issued Date

📅 09/18/2020

What are these dates?

Cancel   Add ⬅

Ensuring Your Profile is Correct

- In order to ensure that you get paid without delay you will want to check your payment information

- Select *Review Profile*

- Select *Open Profile*

Ensuring Your Profile is Correct

- Select *EFT and credit card accounts*

- Check your GOVCC expiration date (if date is expired it needs to be updated)

- Check your bank account and routing numbers

- If you have updated your DTS profile select *Refresh Account Data*

- Save your info

Completing Your Pre-Audits

- Pre-Audits are used to catch any possible areas of concern

- Select appropriate codes for your situation

- Enter brief justification

- Pay special attention to anything you believe Approvers might return your voucher for i.e. (Expense not normally authorized, etc.)

Submitting Your Voucher

- Check the *I Agree* box

- Choose the appropriate routing list
  - CED order TDYs go to *Deployed*
  - Unit funded TDYs will go to your units routing list

- Select *Submit Completed Document* and then *Confirm and continue*

Check document for errors...

✓ 09/18/2020 07:51AM   NAME
  CREATED   LORNE S GREINER

○ (Pending)
  SIGNED

DOCUMENT STATUS *   ROUTING LIST *

☐ I agree to SIGN this document   DEPLOYED ▾

Additional Comments   ⊕ Add Comments

NAME   TODAY'S DATE
LORNE S GREINER   09/18/2020

By clicking "Submit" you are legally signing this document to be submitted for routing and approval.

The estimated transportation related expenses and actual reimbursement may be reduced if travel is completed using a different transportation mode than authorized by your AO.

Submit Completed Document

○ Your next steps will be determined based on the Routing List you submit.

Submitting Your Voucher

- Please ensure that you check up periodically on your voucher for any return for corrections

- You can view the needed corrections on the *Sign and Submit* tab

- Once corrections have been made, please resubmit

Conclusion

If at any point you are having trouble with your voucher, please reach out to your unit ODTA

Submit any further questions or concerns to the *Comptroller Services Portal (CSP)*

You can access the CSP by going to:
https://usaf.dps.mil/teams/SAFFMCSP/portal/SitePages/Home.aspx